

SERVICE PLANS PROVIDED BY:



ALL of our Automatic Oil Delivery customers may purchase a service plan for their Furnace, Boiler, Air Conditioner or Hot Water heater. To increase the performance and longevity of your Furnace or Boiler choose our most popular SILVER PLAN SHT. It covers most of the things that commonly happen when a system stops working. In addition to performing an annual Preventive Maintenance and System Check-up, we will provide, at no extra charge, replacement of any of the following parts that may become defective due to normal use, or wear and tear:

SILVER PLAN SHT – FOR OIL FIRED FURNACES OR BOILERS

•PARTS

1. Blower Motor (Up to ½ hp Only)
2. Blower Wheel & Pulley
3. Blower Shaft & Bearings
4. Burner Motor (Up to 1/6 hp Only)
5. Single or Double Acting Aquastat
6. Pressuretrol Control
7. Isolation Relay
8. Fan Control
9. Limit Control
10. Fan & Limit Combination Control
11. Standard Thermostat (non-programmable)
12. Ignition Transformer
13. Ignition Wires & Terminals
14. Electrodes & Porcelains
15. Buss Bar Transformer Leads
16. Burner Fuel Pump
17. Pump Strainer & Pump Seal
18. Standard Circulator Motor
19. Cartridge Style Circulator**
20. Circulator Motor Mounts
21. Circulator Impeller
22. Delayed Oil Valve
26. Primary Control Stack Switch
27. Primary Control Cad Cell Relay
28. Cad Cell Assembly
29. Cad Cell Eye/Bulb
30. Burner Nozzle
31. Nozzle Adaptor
32. Nozzle Line
33. Oil Line & Fittings (accessible & NOT Buried)
34. Squirrel Cage or Burner Combustion Wheel
35. Electrical Wiring from Controls to the burner
36. Turbulator
37. Flame Retention Head
38. End Cone
39. Burner Coupling
40. Oil Filter Cartridge
41. Complete Oil Filter Assembly
42. Draft Regulator (Up to 7" diameter pipe)
43. Flue or Smoke Pipe (up to 7" diameter pipe)
44. Vent Alarm
45. Fill & Vent Caps
46. Fiomatic Safety Oil Line Shut Off Valve
47. Fuel Pump Bleeder Valve

- 23. Blower Fan Belt
- 24. Air Inlet Damper
- 25. Low Voltage Transformer

- 48. Burner Flange Gasket
- 49. Burner Blast Tube
- 50. Oil Burner Emergency Switch

******If existing circulator is obsolete there will be a charge for upgrade to the Cartridge style circulator
 ALSO: This basic plan covers one (1) circulator and one (1) thermostat located closest to the boiler. You may insure each additional circulator or zone valve & thermostat at a cost of \$20.00 for EACH SEPARATE ZONE.

• **ANNUAL PREVENTIVE MAINTENANCE** – we will perform the following:

- 1) Inspect & Service Oil Burner;
- 2) Lubricate Motors on Burner Circulator, & Fan;
- 3) Inspect Chamber & Vacuum Furnace Flues & Smoke Pipe
- 4) Inspect Operation of Burner Controls
- 5) Inspect Oil Filter, Nozzle, Strainer and Replace as Needed;
- 6) Perform Efficiency Test and Adjust Burner to its Highest Efficiency.

• **LABOR** – FREE Labor is Included – EXCEPTION: When the work performed is not covered by this Service Plan [See: GENERAL CONDITIONS for specifics]

PLEASE call to Schedule your Preventive Maintenance Appointments BETWEEN MARCH & OCTOBER. Winter Appointments may need to be cancelled if NO HEAT or EMERGENCY SERVICE calls arise.

GOLD PLAN GHT – FOR OIL FIRED FURNACES OR BOILERS

Our Gold Plan GHT is the next step in maximum protection for your heater. In addition to having the same coverage as our Silver Plan HT, it also provides the additional coverage of the extensive services and parts listed below. The Gold Plan will cover:

- 1) Adjusting the water level and boiler pressure
- 2) Repair to water leaks from copper piping at boiler
- 3) Purging air from radiators and baseboard
- 4) Labor replacement charges of Heat Exchanger when covered by a Manufacturer's Warranty
- 5) Clean Humidifier & replace Pad during Annual Preventive Maintenance
- 6) A 20% Discount off of repair cost if repair is not covered by this Plan.

• **ADDITIONAL PARTS COVERED**

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| 1) Air Purger Vents | 13) Hot Water Coil Gasket |
| 2) Automatic Water Feeder | 14) Low Water Cut-Off Float |
| 3) Baffle | 15) Low Water Cut-off Switch |
| 4) Blower (complete) | 16) Mixing Valve |
| 5) Boiler Valves | 17) Purge Valve |
| 6) Circulator (complete)** | 18) Relief Valve |
| 7) Ductwork Repairs (exposed ducts only) | 19) Triple Acting Aquastat |
| 8) Expansion Tanks** | 20) Zone Valve (complete) |
| 9) Extrol and Filltrol Tanks | 21) Zone Valve Motor** |
| 10) Feeder Valves | 22) Zone Valve Relay** |
| 11) Gauge Glass | 23) Zone Valve Stem** |
| 12) Flow Valves | 24) Copper Heating Pipe (exposed pipe only) |

****If Existing parts are unavailable or obsolete, there will be an additional charge to replace them.**

PLAN HW – FOR OIL, ELECTRIC & GAS HOT WATER HEATERS

- Our Plan HW provides an annual maintenance, service protection and parts coverage for your hot water heater providing the same applicable oil burner parts coverage as listed on our Silver Plan HT (see above).

PLAN AC – FOR CENTRAL AIR CONDITIONER COVERAGE

- **ANNUAL A/C TUNE-UP & INSPECTION** – we will provide the following:

- 1) An annual inspection covering adjustments and lubrication of the motors
 - a. Inspection of the safety controls
 - b. Check for refrigerant leaks and compressor oil leaks
 - c. Check belts, adjust tensions and check air filters – replace as needed
 - d. Check the evaporator motor, compressor, condenser motor, voltage and amperage
 - e. Clean any debris blocking the air cooling of the condenser
 - f. A 20% discount off of any repairs during the term of this agreement
 - g. For Roof Top units ADD \$100.00 more for coverage up to a Maximum of 5 tons cooling

- **LABOR** – We will furnish FREE prompt service during normal business hours – EXCEPTION: When the work performed is not covered by this Service Plan [See: GENERAL CONDITIONS for specifics] NOTE: There will be an AFTER HOURS TRIP CHARGE of \$75.00 for services performed on WEEKENDS, HOLIDAYS OR AFTER HOURS.

PLATINUM PLAN ACP – FOR CENTRAL AIR CONDITIONER COVERAGE

- Our Platinum Plan ACP is the next step in maximum protection for your air conditioner. In addition to having the same coverage as our Plan AC, it also provides the additional coverage of the extensive services, and parts listed below. The Platinum Plan will provide at no extra charge, replacement of the following parts that may become defective due to normal use, or wear and tear:

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| a. Compressor (if in warranty) | n. Potential Relay |
| b. Condenser Coil (if in warranty) | o. Rain Shield |
| c. Condenser Fan Blades | p. Running Capacitors |
| d. Condenser Fan Motor | q. Standard Thermostat (non-programmable) |
| e. Condensate Pumps | r. Standard Thermostat Sub-base |
| f. Condensate Leaks | s. Internal Condensing Wiring |
| g. Contactors | t. Leak Detecting Dye |
| h. Crankcase Heaters | u. Low Pressure Control |
| i. Expansion Valves | v. Holding Relay |
| j. High Pressure Controls | w. Time Delays |
| k. Motor Protectors | x. Thermo-Expansion Valves |

- l. Motor Starters
- m. Outdoor Unit Relays

- y. Starting Relays
- z. Starting Capacitors

•**LABOR** – We will furnish FREE prompt service during normal business hours – EXCEPTION: When the work performed is not covered by this Service Plan [See: GENERAL CONDITIONS for specifics]. NOTE: There will be an AFTER HOURS TRIP CHARGE of \$75.00 for services performed on WEEKENDS, HOLIDAYS OR AFTER HOURS.

GENERAL CONDITIONS:

COVERAGE is only available to customers who purchase **ALL** of their heating oil from CUNDIFF OIL COMPANY, Inc. Oil purchased from another supplier or service performed by an outside agency will automatically **CANCEL** service plans. A minimum purchase of 250 GALLONS PER YEAR (July 1st through June 30th of each year) is required to qualify for ANY of our Service Plans. The Plans are NON-REFUNDABLE. NO CREDIT will be issued if the Plans are cancelled PRIOR TO having the Annual Preventive Maintenance or Tune-up performed. CUNDIFF OIL COMPANY, Inc. also reserves the right to inspect initially and/or periodically, the equipment covered under the Plans and to cancel a Plan if the equipment becomes unacceptable in the opinion of our Service Manager.

EXCLUSIONS under the terms of this agreement include the replacement or repair of parts damaged or destroyed by fire, flood, lightning storms, broken water lines, failed automatic water feeders & low water cut-offs, frozen pipes, frozen oil lines, water in the oil storage tank, negligence or other abnormal conditions beyond our control. This agreement does not include coverage or liability for injury or damages resulting from failure of the Oil Burner or equipment or consequential damages due to delays or inability to supply parts or from any cause not within our control. THE PLANS do not cover services resulting from insufficient fuel in the tank where the customer does not use our Automatic Delivery Service or where service and or deliveries are withheld for credit reasons. Nor does it cover service ordered due to main switch placed in the “off” position, low water level in boilers, or tripped circuit breakers or blown fuses or work required to expose concealed or inaccessible piping, ductwork or oil lines for repair or replacement. Asbestos removal is NOT covered by these Plans but is highly recommended. Unless specified, THE PLANS do not cover REPAIR OR REPLACEMENT of: COMBUSTION CHAMBERS; HEAT EXCHANGERS; PIPING; DUCTWORK; RADIATORS; REGISTERS; EXPANSION TANKS; WATER STORAGE TANKS; AUXILLIARY PUMPS; ZONE VALVES; FLOW VALVES; DAMPERS; WATER FEEDERS; LOW WATER CUT-OFF; DIGITAL SETBACK THERMOSTATS; WARM AIR BLOWERS; MEDIA TYPE AIR FILTERS; DRAFT INDUCERS; COMMERCIAL CIRCULATORS; SEAL & BEARING ASSEMBLIES; DOMESTIC HOT WATER COILS; TEMPERING VALVES; and OTHER CONTROLS OR PARTS of the heating systems not specifically described in these PLANS. Obsolete & antiquated parts are unavailable and so are not covered by this plan. NON-EMERGENCY service calls outside of our normal business hours of 8:00 AM to 4:30 PM Monday through Friday are NOT covered by this PLAN.

CUSTOMER is responsible for the delivery of product to the receiving pipe or outlet designated by the customer. Customer agrees that neither CUNDIFF nor its EMPLOYEES or AGENTS are or shall be liable under any circumstances for any damages resulting from leaks of from the failure of the receiving tank or associated piping or any other matter. In the event that the customer wishes to discontinue service, or wishes to change, remove or otherwise alter the receiving tank or any of its’ associated piping, customer shall notify CUNDIFF in writing at least 10 days prior to such change. Customer agrees that its’ failure to notify shall relieve CUNDIFF of any liability resulting from CUNDIFF’s assumptions that a) service should be discontinued; or b) that any change, removal, or other alternation to the receiving tank and associated piping was NOT made. Should the customer wish to halt delivery for any reason, please notify CUNDIFF in writing before the next scheduled delivery.

CUSTOMER is responsible for contacting CUNDIFF to schedule preventive maintenances. Due to the large amount of Preventive Maintenances performed each year, Preventive Maintenances may need to be scheduled PRIOR TO the PLAN’S renewal date; however, these Preventive Maintenances are applicable to the ensuing PLAN year. CUSTOMER is responsible for properly removing asbestos containing materials, monitoring vacant or unattended premises, maintaining clean air filters, replacing fuses, resetting circuit breakers, properly setting thermostats, replacing thermostat batteries, providing ventilation adequate for proper combustion & maintaining a clear, structurally sound chimney. During Preventive Maintenances, the low water cut-off on a STEAM BOILER will be flushed if equipped with a flushing device. This control should be flushed monthly (or as necessary) BY THE OWNER to prevent sediment build-up interfering with its’ safe and proper operation. CUNDIFF assumes no liability for the malfunction and /or failure of this device. NO further responsibility will be assumed for failure of this device during the term of the PLAN.

THERE ARE NO PROMISES, terms, conditions, or obligations other than those specifically stated herein and this PLAN contains the entire agreement of the parties hereto. This Annual Service PLANS are self-renewing at CUNDIFF’S prevailing rate. This Agreement cancels and supersedes all prior Agreements between the two parties for Hot Water & Hot Air Heating and Air Conditioning Service. The EFFECTIVE DATE of the Agreement will be the DATE OF BILLING listed on the Invoice.